



Operating Rules

Group Babilou Switzerland

Children's World – Cham

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30 approved places

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2. DAYCARE CENTER

The Children's world Cham center has an operating license issued by the city of Cham for the intake of up to 30 children. The daycare center welcomes children from 3 months old up and including to the official school entry age. The children evolve in a bilingual (German/Swiss German and English) environment thanks to the daily presence on site of professionals who communicate only in English throughout the day.

Our day care centre is close to the city centre and easily accessible by public transport. It offers a countryside setting and thus a wide range of opportunities for outdoor activities. The rooms are generously designed and give the children the necessary space inside.

Through our conscious and sustainable education approach, we prepare children to thrive and to contribute to the world of tomorrow as responsible and independent human beings. It is also a place of awakening, relaxation, integration and social experiences for the child and his family. The center has its own educational project which is more broadly in line with the values and principles of the Babilou group (see general conditions for more details).



Eco-Schools, Putzelbaum: in process



3. PEDAGOGICAL PROFESSIONALS

3.1 MANAGEMENT OF THE DAYCARE

The daycare center is placed under the authority of the daycare management team (Head of child care and deputy head of child care). The management ensures the proper functioning of the daycare center, welcomes and informs the families, guides the pedagogical team and ensures the well-being of the children enrolled. The management is committed to the implementation and respect of these daycare Rules.

3.2 THE PEDAGOGICAL TEAM

The supervision of the children is ensured by professionals meeting the requirements of the local (cantonal and municipal) authorities.

Professionals look after the physical and mental well-being of the children entrusted to them, by offering them various activities adapted to their age. The educational staff promotes experiences and learning and accompanies the children towards autonomy. They guide each child in his discoveries and remains available and attentive to his needs and requests, while setting up a centered and reassuring framework, necessary for his development.

3.3 THE PEDAGOGICAL CONCEPT

The pedagogical concept is a document, available on request, resulting from teamwork between the management of the daycare center, the educators of the site as well as our pedagogical and quality referents who work for the entire network. This describes the values and the context in which the children are welcomed as well as the objectives chosen to support the children and their families, the tools and means to prevent them.

4. **OPENING HOURS**

4.1 OPENING HOURS

The Children's World Cham center is open Monday to Friday, from 7:00 a.m. to 7:00 p.m.

DROP-OFF AND PICK-UP TIMES

Parents are asked to respect the opening and closing times of the daycare center, as well as the periods reserved for the drop-off and pick-up times of children. Indeed, these schedules are points of reference for the child and allow the daycare center to operate in good conditions.

Drop-off: As far as possible, we ask parents to arrive before 9:00 in the morning, so that they can provide the educational team with all the information necessary for the proper care of their child. Beyond this time, participation in certain outings or activities can no longer be guaranteed.

Pick-up: We ask parents wishing to benefit from a time of exchange with the pedagogical educator of their child to arrive at the latest 15 minutes before the end of care of their child. When leaving the daycare center, we also ask parents to clearly indicate to the pedagogical team that their child is now going home.

The table below summarizes the time slots reserved for drop-off and pick-up time defined:

Daycare contract		Arrival period	Departure period
Tariff:	Whole day	7 :00 a.m. – 9:00 a.m.	From 4:30 p.m.
	Morning with meal and nap	7 :00 a.m. – 9:00 a.m.	From 1:00 - 2:00 p.m. maximum
	Afternoon without meal	From 1 :00 – 2 :00 p.m.	From 4:30 p.m.

4.2 ANNUAL CLOSING

Children's World Cham closes its doors at different days and times during the year:

- Good Friday
- Easter Monday

- Ascension Thursday and Friday
- White Monday
- Corpus Christi
- National Day (01.08)
- Assumption Day (15.08)
- All saints' Day (01.11)
- Immaculate Conception (08.12)
- The period between Christmas and New Year's (24.12 – 2.1)
- One pedagogical day per year (the date is communicated to parents at the beginning of each calendar year by the daycare's management.)

5. DAYCARE CONDITIONS FOR YOUR CHILD

5.1 CHILD RECORD

By the first day of familiarization at the latest, parents must have submitted the following documents:

- The child's medical form attesting to community life, drawn up by a pediatrician or family doctor
- A copy of the child's health and accident insurance card or contract
- A copy of the civil liability insurance (RC) of the household
- A copy of the child's vaccination record
- The signing of these rules and regulations

These documents must be updated at the beginning of each calendar year and at any time, if any changes take place, and submitted to the management of the daycare center.

5.2 REGISTRATION PROCEDURE

Here are the main steps of a child registration procedure. This can take place at any time for a start throughout the year and at any age, depending on availability. We don't have fixed "starting" dates and accept registrations at any time.

1. Initial visit request via our web form by parents
2. Scheduling and visit of the center
3. Confirmation of interest on the parents' side in writing for specific days
4. Confirmation of availability
5. An online link with a registration form is to be completed by parents
6. Contract is drafted
7. The family has 5 calendar days to return the signed contract (after which the availability offered will no longer be guaranteed)
8. The payment of the processing fee
9. The contract will then be countersigned and sent back to the parents
10. The invoices corresponding to the first 2 months of daycare will be sent
11. A contact will be made shortly before the start of the childcare contract to arrange for details

6. LIFE AT THE DAYCARE

6.1 THE ACCLIMATIZATION PERIOD

Details can be found in the general terms and conditions, the pedagogical concept and the acclimatization concept.

6.2 MEALS / FOOD

- All our meals are freshly prepared on site and suitable for children. They are seasonal and local whenever possible.
- The menus of the week are communicated each week.
- On request, cakes can be ordered by the parents (special events like birthdays and departures).
- No food brought by parents will be accepted at the daycare center.
- For more information, refer to the document “Nutrition and kitchen hygiene concept” (*Ernährungs-und Küchenhygienekonzept*).

6.3 ALL-INCLUSIVE

We provide powdered milk, hygiene products and diapers that the children need during their stay at the daycare center. If families wish to opt for a different type or brand than those provided, they must bring their own supplies for their child and replenish them regularly. However, this does not entitle them to a reduction in fees.

6.4 BREASTFEEDING AREA

It is possible, on request, to breastfeed your child on site in a privatized space.

6.5 NAP AND REST TIMES

The nap is offered to all children, regardless of age. If the child does not want to sleep, it is not forced to do so. However, like all children, they have to lie down on the mattress for some rest time. In the daycare center we respect the individual sleep rhythm and the individual needs of each child. Children who have fallen asleep are not awakened to participate in any activity. In some cases, children fall asleep in their stroller during a walk and then awaken later in the daycare. They may finish their sleep time in the stroller.

6.6 MOBILE APP

We use a mobile application as the preferred means of communication between the daycare and the families. We thank parents for downloading it in order to take advantage of the news and features. Each child welcomed has an identifier linked to their group and families receive a child identifier key to connect and link to the profile of their child(ren). Several user accounts can be linked to a child. Several children can be linked to a user account.

In order to protect everyone's image, we remind you that it is forbidden to save or share photos where children other than your own child are recognizable. Measures will be taken if this is not respected.

The application and its use comply with the General Data Protection Regulation (GDPR).

7. HEALTH PROMOTION AND ILLNESS PREVENTION

7.1 PREVENTION

Before dropping off your child at the daycare, it is important to consider his general physical condition, in order to ensure that he is able to follow the program and the routine of the day.

If your child already has a fever at home, they should stay at home and come back to the daycare center after 24 hours without fever (exceptions are when a child is teething.)

Any health problem, even slight, must be systematically reported by the parents when the child arrives.

In the event of the onset of fever, the parents are systematically notified. If this is greater than or equal to 38.5 degrees and depending on the general condition of the child, parents are asked to pick up their child as soon as possible. In the event of an emergency or if it is impossible to reach the parents, the management will take all necessary measures. Any costs incurred are the responsibility of the parents.

7.2 ILLNESS

In the event of illness, the child is generally not welcomed in a collective environment for several reasons:

- A sick child must be able to benefit from supervision adapted to his condition, namely calm and special attention.
- A sick child is temporarily unable to participate in or enjoy the activities offered.
- The decision whether or not to take in a sick child should not interfere with the quality of care offered to other children.
- As an employer, we also have a duty to look after the health of our professionals and to offer them a healthy workplace, just as we look after the general health of all the children cared for.

The management of the daycare center and the pedagogical team are empowered to judge the state of health of a child and his compatibility with the life of the daycare center. As such, it is up to him to accept or refuse the daycare of the child within the center.

For greater clarity, a list of illnesses admitted in group daycare has been drawn up and appears in the Appendix to this document, based on the recommendations of the cantonal doctor.

7.3 SITUATIONAL ADMINISTRATION OF MEDICINE AND CREAMS

The pedagogical team is authorized to administer the medications and creams available in the daycare center to the children on a situational basis (e.g. treatment of a fall that occurs during the day and whose severity does not require a visit to the doctor or hospital). The exception is when the parents have submitted in writing that they will not tolerate it. Our medicines and creams are based on the recommendations of the daycare referent doctor and the cantonal doctor.

7.4 ADMINISTRATION OF MEDICATION - ON PARENTS' REQUEST

The pedagogical team will administer medication only if the parents have filled out the form "Authorization to Administer Medication" for their child (see attachment). The medication will be refused if it does not have an official label from the pharmacy or attending physician in the child's name (date & signature). If the team determines that a child is regularly taking the same medication, the daycare site management reserves the right to contact your child's pediatrician or primary care physician to verify their prescription.

7.5 MEDICAL EMERGENCY

In the event of an emergency, the parents delegate their power to the management of the daycare center, which takes the liberty of calling on the reference medical practice (Dr. Pius Bürki, Pediatrician). The parents (or the persons to be notified in the event of an emergency – see *Appendix*) are notified and asked to join their child. Each child is covered by their health and accident insurance.

If your child is taken care of by an ambulance, the transport costs are the sole responsibility of the parents. In the event that the parents are unable to be present during the evacuation, a member of the team will accompany the child to the hospital.

7.6 COLLABORATION WITH EXTERNAL NETWORKS

Families who encounter temporary difficulties will find support from the educational team and the management. In specific situations, the Head of child care may call on external partners, such as psychologists, child psychiatrists, pediatricians, etc. Any contact will be made with the prior consent of the parents.

In case of suspicion of mistreatment, the Head of child care will report the case to the competent authorities according to the procedure enforced in the canton.

7.7 WELCOMING A CHILD WITH SPECIAL NEEDS

The management of the daycare center and the child's physician will assess the child's special need(s) (disability, diagnosed delay, etc.) in relation to community life and daily routine at the daycare center. Based on the assessment and the possibility of the daycare center, the team will do its best to care for the child in optimal conditions.

8. PRACTICAL ARRANGEMENTS

8.1 CLOTHING AND PERSONAL EFFECTS

Parents are asked to dress their child in a practical way and according to the seasons and to bring spare underwear and clothes (hat, gloves, jacket, snow clothes and shoes, rain clothes, cap and sunglasses). A pair of slippers and rain boots for children who have learned to walk are also mandatory.

Clothing, pushchairs and maxi cosis, as well as the child's personal items (teddy bears, etc.) must be marked with the child's name.

Your child's daycare center declines all responsibility in the event of loss, theft or damage to children's personal items, including glasses, jewelry and toys.

8.2 HYGIENE

Outside the entrance area, anyone entering the children's living areas must wear the overshoes made available to them in the entrance hall.

8.3 SECURITY

Access to the daycare premises:

- To ensure a high level of security, access to our premises is via a fingerprint, which is stored in the system on the first day of daycare.

Within the daycare center:

- For the safety of the children, parents are asked to close the access doors behind them and not to take the initiative of opening the door to people from outside the daycare center. They must take

care not to leave their personal effects within the reach of children (medicines, toxic products, etc.).

- Parents must respect the facilities, the rest, the hygiene, the safety of the premises and the activities of the children.
- Children remain under the responsibility of their parents as long as they have not been welcomed by a collaborator in the section, and as soon as they have resumed contact with them at the time of departure. They must therefore remain vigilant about their safety. The presence of the child's siblings or young accompanying children must not be a factor of risk and disturbance for the other daycare children and are the responsibility of their parents/accompanying adult.
- The child is accompanied to the cloakrooms by his parent, prepared to join his group, before being entrusted to an educator to whom the parent passes it on. The responsibility of Babilou Switzerland is engaged only at the time when the transmission has been made.
- No animal is tolerated in the daycare center, except guide dogs, for reasons of hygiene and safety.
- Due to the risk of accident, the wearing of jewelry is prohibited for children (chains, medallions, earrings, etc.). Similarly, it is forbidden to bring small objects presenting a danger (hair clips, beads, coins, marbles, small rubber bands, small toys, etc.). If necessary, parents are asked to sign a waiver (see *Appendix*).

Outside the daycare center:

For pedagogical and safety reasons, parents cannot offer to the professionals working at the daycare to care for their child outside their working hours.

9. AUTHORIZATIONS

9.1 DEPARTURES

When leaving the daycare center:

- Children are only entrusted to persons designated and authorized during registration (see form "Authorization to entrust the child to a third party" in the *Appendix*). No minor will be allowed to pick up a child.
- In the exceptional case where an unscheduled person has to pick up the child, one of the two legal guardians must notify the daycare Director by telephone and send an email mentioning the identity of the person and the time at which this person will be authorized to withdraw the child. When presenting themselves, this person must provide a valid identity card or passport.
- The child can only be accompanied and picked up within the confines of the building. No arrival or departure is authorized during outings.
- When the daycare Director considers that handing over the child is likely to put him or her in danger, he may refuse to hand over the child.

9.2 IMAGE RIGHTS

By signing their child's contract, parents automatically authorize the educational team to film and photograph their child as part of the activities offered. Photo and video media are subject to internal use. Photos of the daycare center or activities on which no child is recognizable may be used for external use.

In the event of a categorical refusal to allow their child to be photographed or filmed, the parents must inform the management of the daycare center in writing (by post or email), precisely indicating the surname and first name of their child. A written confirmation of the good reception of the family's wish will be sent and will thus ensure the dissemination of the information to the team.

9.3 ORGANIZED OUTINGS

Outings, outdoor games and walks play an important role in the life of the daycare and provide the child with the opportunity to discover the outside world.

By signing the registration form and the contract, parents acknowledge that they are aware of the fact that these outings can be done on foot or by public transport and authorize their child to participate. Under no circumstances do the supervising staff use private means of transport.

10. MISCELLANEOUS

10.1 PARKING

Visitors' parking spaces are available near the entrance of the center. Parents are requested to use them only for the time they need to drop off and pick up their child.

10.2 QUESTIONS AND COLLABORATION

We want to build a collaboration and a bond of trust with each family, so we encourage moments of sharing. As a result, the parent can request an interview at any time:

If your questions concern the care of your child, we invite you to first contact your child's pedagogical team directly or their group leader.

If your questions concern the educational program or the general operations of the daycare, we invite you to contact the daycare's Head of child care.

If your questions concern the administrative aspect, please address your questions directly to the General Administration.

10.3 DISPUTES

In the event of a dispute between the parents and the pedagogical team, it is the responsibility of the Head of child care of the daycare center to act as an arbitration body.

In the event of a dispute between the parents and the Head of child care, it is the responsibility of the Operational & pedagogical Management to act as an arbitration body.

The center also provides families with a complaint form if necessary (see appendixes).

10.4 AMENDMENTS OF THE OPERATING RULES

The General Direction reserves the right to modify these rules at any time. For changes relating to the essential objects of the contract, a period of two months for the end of a month will be respected. Parents will be notified in writing.

CHILDREN'S WORLD CHAM - OPERATING RULES

☐ By checking this box, I acknowledge having read the operating rules of the Children's World Cham center to which I am registering my child.

(Last name, First Name)

The signing of the operating rules implies acceptance of them; in the event of non-compliance with the rules by the family, the childcare contract may be terminated without delay.

Done in 2 copies at, on

(1 copy will be kept within the daycare center and 1 other will be given to the parents)

The family,

The legal representative(s) ("Read and approved" + surname first name + signature)

11. APPENDIX

ERLAUBNIS, DAS KIND EINER DRITTEN PERSON ANZUVERTRAUEN / PICK-UP AUTHORIZATION

Wir, die Unterzeichnenden / *We, the undersigned* _____
ermächtigen das Personal der Kita, unser Kind einer der unten genannten volljährigen Personen anzuvertrauen: *Hereby authorize the daycare staff to entrust our child to one of the legally aged persons listed below:*

Name und Vorname des Kindes <i>Child's first and last name</i>	
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Name und Vorname / <i>First and last name</i>	Telefonnummer / <i>Telephone number</i>	Adresse / <i>Address</i>

Fügen Sie Kopien der Ausweise der im Formular genannten Personen bei.

Please attach a photocopy of the above-named person's identity card

Diese Personen müssen jedes Mal einen Ausweis mit sich führen, wenn sie in der Kindertagesstätte erscheinen, um das Kind abzuholen. *The people listed above may be asked to present their identity card each time they come to collect the child.*

Datum und Unterschrift der gesetzlichen Vertreter mit dem vorangestellten Vermerk "gelesen und genehmigt". <i>Date and signature of legal guardian, preceded by the words "Read and approved"</i>	
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NOTFALLKONTAKTE / EMERGENCY CONTACTS

Name und Vorname des Kindes <i>Child's</i> First and last name	
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Name und Vorname der Kontaktperson First and last name of person to contact	
Telefonnummer Telephone number	
Verwandschaft – Beziehung Family relation	
Personalausweisnummer ID Card number	

Name und Vorname der Kontaktperson First and last name of person to contact	
Telefonnummer Telephone number	
Verwandschaft – Beziehung Family relation	
Personalausweisnummer ID Card number	

Name und Vorname der Kontaktperson First and last name of person to contact	
Telefonnummer Telephone number	
Verwandschaft – Beziehung Family relation	
Personalausweisnummer ID Card number	

Datum und Unterschrift der Erziehungsberechtigten Date and signature of legal guardians	
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DECHARGE EN CAS DE PORT DE BIJOUX / LIABILITY RELEASE FOR THE WEARING OF JEWELERY

Wir, die Unterzeichnenden / *We, the undersigned* _____
 erklären, dass wir uns dafür entschieden haben, dass unser Kind Schmuck (Halskette, Armband, Ohrringe usw.) trägt, und entbinden Babilou Switzerland von jeglicher Haftung bei Verlust und/oder Unfällen, in die Dritte verwickelt sind oder nicht. *Hereby declare that it is our choice to allow our child to wear jewelry while attending daycare and that we take the full responsibility in case of loss / accident involving or not a third party.*

Name und Vorname des Kindes <i>Child's first and last name</i>	
Datum und Unterschrift der Erziehungsberechtigten mit dem vorangestellten Vermerk "gelesen und genehmigt". <i>Date and signature of the legal guardians, preceded by the words "Read and approved"</i>	

MEDIZINISCHES DATENBLATT / MEDICAL CERTIFICATE

Ein qualifizierter Arzt muss das Formular ausfüllen. Die Untersuchung darf höchstens drei Monate vor dem Eintritt in die Kindertagesstätte durchgeführt werden. *A qualified licensed physician must complete this form. The exam must be done no longer than 3 months before entry into the daycare.*

Name und Vorname des Kindes <i>Child's name and surname</i>	
Geburtsdatum <i>Date of birth</i>	
Allergien <i>Allergies</i>	☐ Keine /None ☐ Lebensmittel/Food _____ ☐ Insekten/Insects _____ ☐ Medizin/Medicine _____ ☐ Sonstiges/other _____
Allergische Reaktion <i>Type of allergic reaction</i>	
Erforderliche Behandlung <i>Response required</i>	☐ Keine /None ☐ Feniallerg Tropfen/drops _____ ☐ Crema oder Gel/Crema or gel _____ ☐ Epipen _____ ☐ Sonstiges/other _____
Kontraindizierte Medikamente <i>Medicine not recommended</i>	
Befindet sich das Kind derzeit in Behandlung? Wenn ja, welche? <i>Currently does your child take medicine for a specific health condition? If yes, which one?</i>	
Kommentare <i>Comments</i>	
Name - Vorname und Kontaktdaten (Adresse und Telefon) des Kinderarztes <i>The paediatrician's name and surname + contact information (address and phone number)</i>	

Ich erkläre, dass alle oben eingegebenen Informationen zutreffend sind, habe das oben genannte Kind untersucht und für gesund befunden / *I certify that all of the information entered above is accurate, that I have examined the above child and found him/her in good health:*

Ort, Datum / *Place, date* :

Stempel und Unterschrift des Kinderarztes / *Stamp and Paediatrician's signature:*

GENEHMIGUNG ZUR VERABREICHUNG VON MEDIKAMENTEN / ADMINISTRATION OF MEDICATION

Wir, die Unterzeichnenden / *We, the undersigned* _____
ermächtigen das diplomierte Betreuungspersonal, unserem Kind das folgende Medikament zu verabreichen / *Authorise the qualified staff to administer the following medication to our child :*

Zeitraum: Von ... bis ... <i>From (date) ... to ...</i>	
Name und Vorname des Kindes <i>Child's first and last name</i>	
Gruppe / Group	
Name des Medikaments <i>Name of medicine</i>	
Dosierung <i>Dosage</i>	
Häufigkeit und Zeitpunkt der Verabreichung <i>Frequency and time to be given</i>	
Datum und Uhrzeit der letzten Verabreichung zu Hause <i>Date and time of last dosage given at home</i>	
Datum und Unterschrift der gesetzlichen Vertreter <i>Date and signature of the legal guardians</i>	

Soweit möglich, werden Medikamente von den Eltern verabreicht.
Whenever possible, all medication is to be administered by parents.

Datum und Uhrzeit / <i>Date and time</i>	Verabreichte Menge / <i>Quantity given</i>	Reaktion des Kindes / <i>Child's reaction</i>	Unterschrift der verabreichenden Person / <i>Signature of the person who gave medication</i>

Dieses Formular wird zur späteren Bezugnahme in der Akte des Kindes aufbewahrt.
This form is kept in the child's file for future reference.

LIST OF COMMON DAYCARE ILLNESSES

Illness	In which case can my child be welcomed in a collective environment?
Sore throat	Absence of fever and good general condition
Strep throat	24 hours after the 1st intake of the treatment, absence of fever and good general condition
Conjunctivitis	An assessment by a doctor is recommended. It can be rinsed with water, and visible improvement is usually seen after about two days. Bacterial conjunctivitis requires antibiotic eye drops, after which the children may return to the daycare. Epidemic conjunctivitis is very rare and usually occurs only during the summer.
Fever	After 24 hours without fever and good general condition
Gastroenteritis and gastritis	Good general condition
Vomiting (without diarrhea)	Treatment as for stomach flu In case of severe vomiting, seek medical advice.
Flu	Absence of fever and good general condition
Molluscum / Contagious viral diseases	Good general condition
Thrush	Good general condition
Mumps	Good general condition. Please notify the Director of the daycare center if your child is not vaccinated.
Lice	In order to guarantee the healthiest possible reception environment, the educational team will systematically return any child with lice or nits upon arrival at the institution. The child may return to the daycare if treatment is undertaken.
Measles	Return after 4 days from the onset of the rash and good general condition. Please inform the Director of the daycare center if your child is not vaccinated.
Rubella	Disappearance of symptoms and good general condition. Please notify the Institutional Head if your child is not vaccinated.
Roseola or 3-day fever	Good general condition.
Scarlet fever	24 hours after the start of treatment and good general condition
" Hand-Foot-Mouth" Syndrome	Good general condition
Chickenpox	Good general condition (no treatment will be administered by the nursery: creams, whitewashes)
Fifth Disease	Good general condition.

As long as the children show contagious symptoms, they remain at home for the protection of the other children and the educators. A return can only take place when a child is no longer contagious.

This non-exhaustive list of the most common illnesses in childcare is taken from "Les recommandations romandes et tessinoises d'éviction (pré)scolaire pour maladie transmissible" approved by the cantonal doctors.

BESCHWERDEFORMULAR / COMPLAINT FORM

Vor- und Nachname des Kindes / Child's first and last name	
Kita / Daycare	
Gruppe / Group	
Datum / Date	
Name des Klägers / Name of person who filed the grievance	

Beschreibung des Problems / Description of problem	

Datum und Unterschrift des Klägers / Date and signature of the person who filed the grievance	
Datum und Unterschrift der Leitung der Einrichtung / Date and signature of the daycare director	

FEES

FEES	Treatment fee per child (1st)	From the 2nd child (simultaneous registrations)
CHAM	CHF 400	CHF 200

Payable 1x, upon registration. The preferential rate (from the 2nd child) only applies when registrations are made simultaneously (daycare center and signature of the initial contract). Ex. For simultaneous registration requests of 2 children then the processing fee will amount to CHF 600 in total.

Age	Full day	Half-day morning	Half day afternoon
3 to 18 months	CHF 145	CHF 80	CHF 78
From 19 months	CHF 140	CHF 78	CHF 75

These rates are per child and do not take into account any special discounts or possible cantonal or communal subsidies.

The days are invoiced at the displayed rate on a monthly calculation basis with a factor of x4.2 to correspond to the yearly total of 50 weeks. Example: for a contract of 2 days/week for 6 months old the family will pay a total of CHF 1218 per month ($145 \times 2 \times 4.2 = 1218$). In the event of arrival during the month, the calculation of the pension takes into account the number of days between the start date of the contract and the end of the month.

In order to confirm the reservation of a place, at the signing of the contract, we require the advance payment of the first two months of regular boarding (non-refundable). Billing begins on the 1st day of familiarization even if this period corresponds to a different attendance of the contract.

The days of absence - planned or unplanned - are neither refunded nor exchanged. The same applies to public holidays and other closing days according to the annual calendar of the daycare.

Flexible contracts

We offer flexible, unlimited duration contracts with no guaranteed minimum attendance. Families, on the principle of extra days, send us their requests for desired daycare within 48 hours, except in exceptional cases, and we study them on a case-by-case basis. Reserved days will be billed the following month. Processing fees are also due for this type of contract. Familiarization is proposed according to the needs of the child. Normally it should be 2 days at least. This will be charged per day, at the flexible daily rate.

Flexible contracts, like regular contracts, end automatically at the legal school leaving age (on 31.08) or must be terminated within the time limits indicated (see General Conditions).

Siblings discount - see Terms & Conditions for details

We grant a 15% discount to the first child (the elder) for a family with two children who are simultaneously enrolled in one or more of our facilities. We grant a 25% discount to the second child of a family with three or more children simultaneously in one or more of our facilities.

Extra Days - see Terms and Conditions for details

Extra days are invoiced at the regular daily rate according to the childcare contract as explained in our general conditions.

Late payment – see Terms and Conditions for details

In the event of late payment, reminder fees will automatically be billed to the family: CHF 20 for the first reminder and CHF 40 for the second reminder.